



**IPIA 105<sup>TH</sup> CONVENTION & TRADE SHOW**  
**NOVEMBER 8-11, 2022**  
JW Marriott Las Vegas Resort & Spa

## FREQUENTLY ASKED QUESTIONS

### **What is the JW Marriott Las Vegas Resort & Spa address?**

The hotel is located at 221 N Rampart Blvd., Las Vegas, NV 89145.

### **How do I make a hotel reservation?**

Hotel reservations can be made by the link on the convention section of the IPIA website. IPIA's special group rate is \$205 per night for either a King or Two Queens room, plus 13% tax. If the hotel room block sells out (or after the hotel cut-off date of October 17), please contact [ipia@suncoastmeetings.com](mailto:ipia@suncoastmeetings.com) for sleeping room overflow options/room availability.

### **Is there a resort fee at the JW Marriott Las Vegas?**

IPIA guests will pay a discounted resort fee of \$19.99 daily plus tax. The resort fee includes enhanced high-speed internet in guest rooms, access to fitness and wellness experiences at Spa Aquae, (1) complimentary gift from the Spa Aquae boutique, (6) drink coupons, \$20 in free casino offers, and (2) bottled waters per guestroom on a daily basis.

### **How much is parking at the JW Marriott Las Vegas?**

There is complimentary self and valet parking for all attendees.

### **What is the check-in/check-out time?**

Check-in time is at 4:00pm and check-out time is at 12:00pm.

### **What is the dress code?**

Business casual dress is recommended; however, you may want to bring a sweater, should the meeting room(s) be cool. Make sure you pack comfortable shoes for walking around the resort. Be sure to bring your finest 1920s gangster and glam garments as we celebrate the "The Roaring 20s: A Night at the Speakeasy" at our Chairman's Party.



### **Do I have to wear my name badge for admittance to events?**

Yes, convention name badges **MUST** be worn for entry into ALL events, including sessions, meals, Exhibit Hall, networking receptions, the Chairman's Party, and meal events.

### **Can I receive a refund if I cancel my convention registration?**

Refunds for registration fees will be granted if they are received 30 days prior to the start of the Convention (Friday, October 7, 2022). There is no charge for substitutions/name changes. A \$40.00 processing fee will apply to all refunds requested more than 30 days prior to arrival date. Cancellations prior to 7 days (but within a month) will be subject to a \$100 processing fee. There will not be any refunds within 7 days of arrival, although substitutions/name changes from the same company will be at no charge. Refunds for golf and optional tours require 14 days' notice (Tuesday, October 25, 2022) before the 1st day of the Convention.

### **Can I send someone else in my place if I am unable to attend?**

Yes. Substitutions must be submitted in writing to [ipia@suncoastmeetings.com](mailto:ipia@suncoastmeetings.com) by Wednesday, November 2, 2022. After November 2, substitutions will be taken onsite at the JW Marriott Las Vegas.

### **Can I bring a guest to the convention?**

Guest passes are available for admittance into the Exhibit Hall. An Exhibit Hall Pass must be purchased. For a guest to attend a specific event, please contact us at [ipia@suncoastmeetings.com](mailto:ipia@suncoastmeetings.com). There is also a spouse registration option available. Please see the registration brochure for additional details.

### **Can non-members attend?**

Non-members are welcome to attend. A higher rate will apply – please reference the convention brochure for more details

### **Can I bring my child to the Chairman's Party?**

Children are only allowed to attend the Chairman's Party. A child's Chairman's Party registration is \$100 and can be purchased by emailing [ipia@suncoastmeetings.com](mailto:ipia@suncoastmeetings.com).

### **Do you have a multiple registration discount?**

No, multiple registration discounts are not currently offered.

### **Is a list of attendees available?**

A list of attendees will be available onsite at the IPIA convention registration desk, by request.



### **What if I want to pay my registration with a check?**

To pay by check, register online and mail a check payable to International Packaged Ice Association, 1519 Dale Mabry Highway, Suite 202, Lutz, FL 33548. IMPORTANT - All checks need to be received within (30) days of submitting your registration and no later than October 3, 2022. Registration cannot be processed without payment. After the start of the convention, registration will be taken onsite at the JW Marriott Las Vegas.

### **Can my company hold an event (reception, dinner, etc.) during the convention?**

IPIA members, partners, and attendees are prohibited from holding events that run concurrently with convention sessions, functions, and other convention-related events. We encourage events outside of convention functions. Please contact [info@packagedice.com](mailto:info@packagedice.com) for additional information.

### **What if I have ADA needs or special meal requirements?**

We are happy to accommodate these needs as long as we receive them at least (1) week prior to the convention. Please contact [ipia@suncoastmeetings.com](mailto:ipia@suncoastmeetings.com) with your request. Any requests made onsite will be at the discretion of the hotel if they are able to accommodate.

### **Will there be Internet access at the convention?**

Wi-fi access will be available in the sleeping rooms and public areas/restaurants, but is unfortunately not provided in the meeting space/Exhibit Hall.

### **How do I register if I am an exhibitor booth representative?**

For exhibit booth registration, please contact [ipia@suncoastmeetings.com](mailto:ipia@suncoastmeetings.com). Each exhibit company must be an IPIA member and have at least (1) attendee registered with a full convention registration.

### **When and where do I pick up my convention badge once I arrive onsite?**

Please stop at the IPIA Registration Desk across from the Marquis Ballroom (Exhibit Hall) to pick up your registration packet. The packet will contain your name badge along with other important information. Drink tickets included in your registration will also be in your name badge. You must wear your official badge during the convention to access all events, including sessions, meals, exhibit hall, and the Chairman's Party.

**WE LOOK FORWARD TO SEEING YOU IN LAS VEGAS!**